

In the Vale

For the Vale

# VACANCY

## **COMMUNITY ADVICE LIAISON MANAGER**

#### Hours and Pay:

- 15 hours per week @ £10.50 per hour
- This role is funded for 1 year initially
- Reports to the Joint Operations Managers

#### The role includes:

- Providing advice and assistance to clients and their families.
- Liaising with other professionals & 3<sup>rd</sup> party agencies.
- Conducting client assessments (in their own homes).
- Considering new Good Neighbour referrals.
- Allocation of appropriate resources.
- Administration, development & management of the Good Neighbour Scheme.
- Supporting the Good Neighbour volunteer team.
- Organising & chairing meetings.
- Other tasks may be required as needed.

#### The ideal candidate will have:

- Strong interpersonal skills.
- An empathetic manner and an ability to communicate at all levels.
- Previous experience of working with the vulnerable or elderly, particularly in a customer-orientated environment, would be advantageous.
- Own transport would be beneficial.

We are looking for a practical, reliable person with a sense of humour to join our established Good Neighbour Scheme.

Training on our bespoke in-house software will be provided.

To apply please email your CV to <u>help@wantageadvice.org.uk</u> or deliver to 16 Market Place, Wantage, OX12 8AE

### by Monday 8<sup>th</sup> August 2016